

How do I send a message to Kraken Wallet?

To message Kraken Wallet support, [A]+1-833-224-8496[A] go to the official Kraken support page and submit a ticket through the dedicated online form, which is the recommended method [A]+1-833-224-8496[A] for inquiries about transactions or connectivity. You should not use social [A]+1-833-224-8496[A] media or unofficial channels, as official support is only provided through [A]+1-833-224-8496[A] the Kraken website and email domains like @kraken.com.

Steps to contact Kraken Wallet support

Navigate to the official Kraken support [A]+1-833-224-8496[A] website.

Find and select the option to "Submit a Request" [A]+1-833-224-8496[A] or "Contact Support".

Fill out the provided online form with your specific [A]+1-833-224-8496[A] issue, such as problems with transactions, connectivity, or your seed [A]+1-833-224-8496[A] phrase.

Submit the form, and the support team will respond via [A]+1-833-224-8496[A] official channels.

Important information

Avoid scams: Only use the official Kraken support [A]+1-833-224-8496[A] channels. Be wary of any communication from social media, unofficial [A]+1-833-224-8496[A] websites, or phone calls claiming to be Kraken Wallet support, as [A]+1-833-224-8496[A] these are likely scams.

Official communication: Emails from Kraken will [A]+1-833-224-8496[A] always have a domain ending in @kraken.com or @email.kraken.com.

Non-custodial wallet: Remember that Kraken Wallet [A]+1-833-224-8496[A] is a self-custody wallet, meaning you control your private keys. Never share [A]+1-833-224-8496[A] your seed phrase with anyone.